

Attachment 1
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Attachment 1

Resale

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RESALE

1. Discount Rates

- 1.1 The Commission-approved discount rates applied to <<customer_short_name>> purchases of BellSouth Telecommunications Services for the purpose of resale shall be as set forth in Exhibit E. Such discounts have been determined by the applicable Commission to reflect the costs avoided by BellSouth when selling a service for wholesale purposes.
- 1.2 The telecommunications services available for purchase by <<customer_short_name>> for the purposes of resale to <<customer_short_name>>'s End Users shall be available at BellSouth's tariffed rates less the discount set forth in Exhibit E to this Agreement and subject to the exclusions and limitations set forth in Exhibit A to this Agreement.

2. Definition of Terms

- 2.1 CUSTOMER OF RECORD means the entity responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuance of service; payment in full of charges incurred such as non-recurring, monthly recurring, toll, directory assistance, etc.
- 2.2 RESALE means an activity wherein a certificated CLEC, such as <<customer_short_name>>, subscribes to the telecommunications services of BellSouth and then offers those telecommunications services to the public.

3. General Provisions

- 3.1 All of the negotiated rates, terms and conditions set forth in this Attachment pertain to the resale of BellSouth's retail telecommunications services and other services specified in this Attachment. BellSouth shall make available to <<customer_short_name>> for resale those telecommunications services that BellSouth is required to offer for resale pursuant to the 1996 Act and applicable FCC and Commission rules and orders. BellSouth currently makes such services available pursuant to its General Subscriber Services Tariff and Private Line Services Tariff.
 - 3.1.1 When <<customer_short_name>> provides Resale service in a cross boundary area (areas that are part of the local serving area of another state's exchange) the rates, regulations and discounts for the tariffing state will apply. Billing will be from the serving state.
 - 3.1.2 In Tennessee, if <<customer_short_name>> does not resell Lifeline service to any end users, and if <<customer_short_name>> agrees to order an appropriate

Operator Services/Directory Assistance block as set forth in BellSouth's General Subscriber Services Tariff, the discount shall be 21.56%.

- 3.1.2.1 In the event <<customer_short_name>> resells Lifeline service to any end user in Tennessee, BellSouth will begin applying the 16% discount rate to all services. Upon <<customer_short_name>> and BellSouth's implementation of a billing arrangement whereby a separate Master Account (Q-account) associated with a separate Operating Customer Number (OCN) is established for billing of Lifeline service end users, the discount shall be applied as set forth in 3.1.2 preceding for the non-Lifeline affected Master Account (Q-account).
- 3.1.2.2 <<customer_short_name>> must provide written notification to BellSouth within 30 days prior to either providing its own operator services/ directory services or orders the appropriate operator services/directory assistance blocking, to qualify for the higher discount rate of 21.56%.
- 3.2 <<customer_short_name>> may purchase resale services from BellSouth for its own use in operating its business. The resale discount will apply to those services under the following conditions:
 - 3.2.1 <<customer_short_name>> must resell services to other End Users.
 - 3.2.2 <<customer_short_name>> cannot be a CLEC for the single purpose of selling to itself.
- 3.3 <<customer_short_name>> will be the customer of record for all services purchased from BellSouth. Except as specified herein, BellSouth will take orders from, bill and receive payment from <<customer_short_name>> for said services.
- 3.4 BellSouth shall have no contact with the End User except to the extent provided for in this Agreement.
- 3.5 Nothing herein shall affect BellSouth's rights, consistent with applicable law, to:
 - (i) bill the End User for any services that the End User specifies it wishes to receive directly from BellSouth, (ii) serve directly any End User within the service area of <<customer_short_name>>, or (iii) market directly its own telecommunications products and services and in doing so may establish independent relationships with End Users of <<customer_short_name>> consistent with applicable law.
- 3.5.1 When an End User of <<customer_short_name>> or BellSouth elects to change his/her carrier to the other Party, both Parties agree to release the End User's service to the other Party concurrent with the due date of the service order, which shall be established based on the reasonable and non discriminatory standard interval for the End User's requested service as set forth in the BellSouth Product and Services Interval Guide.

- 3.5.2 BellSouth and <<customer_short_name>> will refrain from contacting an End User who has placed or whose selected carrier has placed on the End User's behalf an order to change the End User's service provider from BellSouth or <<customer_short_name>> to the other Party until such time that the order for service has been completed. The Parties agree to comply with any applicable FCC and Commission rules and orders with respect to contacting End Users who have elected to change telecommunications carriers.
- 3.6 Neither Party nor the End User has a property right to the telephone number or any other call number designation associated with services furnished by BellSouth, and no right to the continuance of service through any particular central office. The End User to whom a telephone number associated with services furnished by BellSouth has been assigned has the right to continue using the telephone number to receive those services unless BellSouth is required to change the telephone number in connection with the implementation of area code relief in the form of a geographic split and/or NXX change, in which case BellSouth shall have the right to change the telephone numbers, the central office designation associated with such numbers or both after providing <<customer_short_name>> a period of notice in accordance with the FCC's Notices of Network Change rules. Such number changes shall be done only when BellSouth deems it necessary to do so in the conduct of its business and in accordance with BellSouth practices and procedures on a reasonable and nondiscriminatory basis. Nothing in this agreement shall affect the ability of an End User to port any telephone number associated with services furnished by BellSouth to a different service provider in accordance with applicable FCC rules and industry guidelines.
- 3.7. Service is furnished subject to the condition that it will not be used for any unlawful purpose.
- 3.8. Service will be discontinued if any law enforcement agency advises that the service being used is in violation of the law.
- 3.9. BellSouth can refuse service in accordance with Section A2.2.9 of its General Subscriber Services Tariffs and Section B2.2.2 of its Private Line Services Tariffs.
- 3.10. BellSouth will cooperate with law enforcement agencies with subpoenas and court orders relating to <<customer_short_name>>'s End Users, pursuant to Section 6 of the General Terms and Conditions.
- 3.11. If appropriate <<customer_short_name>> personnel have actual knowledge that one of its End Users is utilizing a BellSouth resold telecommunications service in a manner that is not consistent with the terms and conditions of the tariff applicable to such service, <<customer_short_name>> will take corrective action and will discontinue provisioning of such service if not cured within thirty (30) calendar days.

- 3.12 Facilities and/or equipment utilized by BellSouth to provide service to <<customer_short_name>> remain the property of BellSouth.
- 3.13 White page directory listings for <<customer_short_name>> End Users will be provided in accordance with Section 5 of the General Terms and Conditions.
- 3.14 Service Ordering and Operational Support Systems (OSS)
- 3.14.1 <<customer_short_name>> must order services through resale interfaces, i.e., the Local Carrier Service Center (LCSC) and/or appropriate Complex Resale Support Group (CRSG) pursuant to this Agreement. BellSouth has developed and made available the interactive interfaces by which <<customer_short_name>> may submit a Local Service Request (LSR) electronically as set forth in Attachment 2 of this Agreement. Service orders will be in a reasonable standard format designated by BellSouth and will be required on a nondiscriminatory basis.
- 3.14.2 LSRs submitted by means of one of these interactive interfaces will incur an OSS electronic charge as set forth in Exhibit E to this Attachment 1. An individual LSR will be identified for billing purposes by its Purchase Order Number (PON). LSRs submitted by means other than one of these interactive interfaces (Mail, fax, courier, etc.) will incur a manual order charge as set forth in Exhibit E to this Attachment 1. Supplements or clarifications to a previously billed LSR will not incur an additional OSS charge over and above the original OSS charge.
- 3.14.3 Denial/Restoral OSS Charge. In the event <<customer_short_name>> provides a list of customers to be denied and restored, rather than an LSR, each location on the list will require a separate PON and therefore will be billed as one LSR per location.
- 3.14.4 Cancellation OSS Charge. <<customer_short_name>> will incur an OSS charge for an accepted LSR that is later canceled.
- 3.16 BellSouth shall provide 911/E911 for <<customer_short_name>> customers in the same manner that it is provided to BellSouth customers. BellSouth shall provide and validate <<customer_short_name>> customer information to the PSAP. BellSouth shall use its service order process to update and maintain, on the same schedule that it uses for its customers, the <<customer_short_name>> customer service information in the ALI/DMS (Automatic Location Identification/Location Information) databases used to support 911/E911 services.
- 3.17 BellSouth shall bill, and <<customer_short_name>> shall pay, the End User line charge associated with implementing Number Portability as set forth in BellSouth's FCC No. 1 tariff. This charge is not subject to the wholesale discount.
- 3.18 Pursuant to 47 CFR Section 51.617, BellSouth shall bill to <<customer_short_name>>, and <<customer_short_name>> shall pay, the End

User common line charges identical to the End User common line charges
BellSouth bills its End Users.

3.19

~~[Parties Disagree]~~

~~[<<customer_short_name>> Version]~~ New Resale Services/Changes in the Provisioning of Resale Services. BellSouth shall provide to <<customer_short_name>> electronically forty-five (45) days advance of changes to the prices, terms or conditions of services available for Resale, including but not limited to the introduction or discontinuance of any features, functions, services or promotions. To the extent that revisions occur between the time BellSouth notifies<<customer_short_name>> of changes under this Agreement and the time the changes are scheduled to be implemented, BellSouth will notify <<customer_short_name>> of such revisions consistent with its internal notification process; provided that, <<customer_short_name>> shall not utilize any notice given under this subsection to market resold offerings of that service in advance of BellSouth. Notwithstanding the foregoing, <<customer_short_name>> shall not utilize any such BellSouth service descriptions as part of its own sales or marketing efforts.

[BellSouth Version] New Resale Services/Changes in Provision of Resale Services. BellSouth may provide <<customer_short_name>> notice via Internet posting of price changes and changes to the terms and conditions of services available for resale. BellSouth shall provide notice of discontinuance of resold services and notice of rate increases on resold services ten (10) calendar days prior to its End Users pursuant to Commission rule or order. BellSouth will post on its website changes to business processes and policies, notices of new service offerings, and changes to service offerings not requiring an amendment to this Agreement, notices required to be posted, and any other information of general applicability to CLECs.

4. BellSouth's Provision of Services to <<customer_short_name>> for Resale
- 4.1 The resale of telecommunications services shall be limited to users and uses conforming to the class of service restrictions.
- 4.1.1 BellSouth may request relevant documentation related to services purchased by <<customer_short_name>> to verify <<customer_short_name>>'s claims for discounts and asserted volumes, if BellSouth has a reasonable basis upon which to suspect that such claims are invalid. Such request shall be made on a nondiscriminatory basis and shall not occur more than once in a twelve (12) month period. <<customer_short_name>> shall maintain sufficient records and data, for a period up to six (6) months, that are relevant and reasonably necessary to determine compliance with tariff provisions regarding such discounts and for verifying asserted volumes to BellSouth. BellSouth shall bear the costs associated

with said request if such claims for discounts and volumes are valid. Any information provided by <<customer_short_name>> for purposes of such request shall be deemed Confidential Information pursuant to the General Terms and Conditions of this Agreement.

- 4.2 Subject to Exhibit A hereto, resold services can only be used in the same manner as specified in BellSouth's Tariffs. Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual End User of BellSouth in the appropriate section of BellSouth's Tariffs. In accordance with FCC 47 C.F.R. Section 51.603, BellSouth will provide services to <<customer_short_name>> for resale that are equal in quality, subject to the same conditions, and provided within the same provisioning time intervals that BellSouth provides these services to others, including End Users. Usage allowances (e.g., Business Plus* service) described in BellSouth's tariffs shall not be aggregated for more than one end user or across multiple resold services. Volume discount offerings (e.g., Watsaver® service) may be aggregated by <<customer_short_name>> for multiple end users.
- 4.3 <<customer_short_name>> may resell services only within the specific service area as defined in its certificate of operation approved by the Commission.
- 4.4 If <<customer_short_name>> cancels an order for resold services, any costs incurred by BellSouth in conjunction with provisioning of such order will be recovered in accordance with BellSouth's General Subscriber Services Tariffs and Private Line Services Tariffs.
- 4.5 Service Jointly Provisioned with an Independent Company or Competitive Local Exchange Company Areas
- 4.5.1 BellSouth will in some instances provision resold services in accordance with the General Subscriber Services Tariff and Private Line Tariffs jointly with an Independent Company or other Competitive Local Exchange Carrier.
- 4.5.2 When <<customer_short_name>> assumes responsibility for such service, all terms and conditions defined in the Tariff will apply for services provided within the BellSouth service area only.
- 4.5.3 Service terminating in an Independent Company or other Competitive Local Exchange Carrier area will be provisioned and billed by the Independent Company or other Competitive Local Exchange Carrier directly to <<customer_short_name>>.
- 4.5.4 <<customer_short_name>> must establish a billing arrangement with the Independent Company or other Competitive Local Exchange Carrier prior to assuming an end user account where such circumstances apply.

- 4.6 Requirements for Specific Services. BellSouth shall make available for resale the services included in this Section 4.6 at the discounts set forth in Exhibit E to this Attachment and in accordance with Exhibit A to this Attachment.
- 4.6.1 Lifeline and Link-up. BellSouth shall make available Lifeline and Link-up Services for resale in accordance with Commission and FCC rules and regulations and with the reasonable and nondiscriminatory terms and conditions set forth in BellSouth's applicable tariffs. Such services shall be available to <<customer_short_name>> for resale only to those <<customer_short_name>> subscribers who meet the qualifications as set forth in applicable regulations. BellSouth shall indicate with a USOC on the customer service record if a customer is subscribing to Lifeline or Link-up. <<customer_short_name>> shall comply with all aspects of the FCC's and the Commission's orders and rules implementing Lifeline and Link-up programs. To the extent other Voluntary Federal Subscriber Financial Assistance Programs are offered by BellSouth and to the extent BellSouth is required to make such programs available for resale, such programs shall be offered to <<customer_short_name>> on rates, terms and conditions as required by Applicable Law.
- 4.6.2 Grandfathered Services. BellSouth shall offer for resale to <<customer_short_name>> pursuant to FCC 47 C.F.R. 51.615 all grandfathered services.
- 4.6.3 N11 Service. BellSouth shall make available for resale any existing N11 services at the discount rates set forth in Exhibit E to this Attachment 1 and in accordance with Exhibit A to this Attachment 1.
- 4.6.4 911/E911 Service. <<customer_short_name>> shall have the right to resell 911 or E911 services.
- 4.6.5 Customer Specific Offerings Including Contract Service Arrangements (CSAs) and other contractual arrangements. CSAs shall be available for resale, at the same rates, terms and conditions offered to BellSouth's end users, and in accordance with Commission and FCC Rules and Regulations less the wholesale discount set forth in Exhibit E to this Attachment 1. In cases where <<customer_short_name>> resells an existing CSA, termination liability will not be triggered by a transfer of the CSA from BellSouth to <<customer_short_name>>. <<customer_short_name>> may resale an existing CSA to the existing End User or to another similarly situated End User. End Users are similarly situated if their quantity of use and time of use, and the manner and costs of service are the same.
- 4.6.6 Promotions. For purposes of this Agreement, a "short term" promotion will be as set forth in FCC 47 C.F.R. 51.613.

- 4.6.6.1 BellSouth shall make Telecommunications Services subject to short term promotions available to <<customer_short_name>> at the short term promotional rate consistent with Exhibit A.
- 4.6.6.2 The inclusion of a telecommunications service, available for resale at a resale discount, as a component of a promotion, shall not relieve BellSouth of the obligation to offer such underlying telecommunications service separately for resale at the resale discount.
- 4.6.6.3 Promotions of greater than 90 days will be available to <<customer_short_name>> for resale.
- 4.6.7 Special Assemblies. Existing special assembly agreements for telecommunications services shall be available for resale, at the same terms and conditions offered to BellSouth's end users. A special assembly shall be made available for resale at the price of the special assembly less the wholesale discount. <<customer_short_name>> shall be responsible for all terms and conditions of such special assembly including but not limited to termination liability if applicable. Termination liability will not be triggered as a result of a transfer of the special assembly from BellSouth to <<customer_short_name>>.
- 4.6.8 Volume Discount Plans. Subject to Section 4.2 to the extent BellSouth offers, pursuant to its Tariffs, any services the rate for which varies depending upon the volume purchased or the term for which the subscribers commit to purchase such service, BellSouth shall offer such services on the same terms and conditions to <<customer_short_name>>.
- 4.6.9 Pay Phone Service. BellSouth shall make available to <<customer_short_name>> for resale Public Telephone Access Services (pay phone/PTAS) to the extent BellSouth is required to do so pursuant to FCC and Commission rules.
- 4.6.10 Voice Mail Service. Where available to BellSouth's end users, BellSouth shall provide the following Telecommunications Services at a discount, as set forth in Exhibit E of this Attachment 1, for use in conjunction with voice mail services:
- Message Waiting Indicator (MWI) stutter dial tone and message waiting light feature capabilities.
 - CF/Busy (Call Forward Busy Line).
 - CF/DA (Call Forward Don't Answer).

The services listed in BellSouth's Messaging Services Information Package shall be made available for resale, without the wholesale discount, in conjunction with other tariff services offered for resale.

- 4.6.11 BellSouth shall provide branding for, or shall unbrand, voice mail services for <<customer_short_name>> per the Bona Fide Request/New Business Request process as set forth in Attachment 11 of this Agreement.
- 4.6.12 Hotel and Hospital PBX services are the only telecommunications services available for resale to Hotel/Motel and Hospital End Users, respectively in accordance with Section A2 of BellSouth's GSST. Similarly, Access Line Service for Customer Provided Coin Telephones is the only local service available for resale to Payphone Service Provider (PSP) customers in accordance with Section A7 of BellSouth's GSST. Shared Tenant Service customers can only be sold those local exchange access services available in Section A23 of BellSouth's GSST in the states of Florida, Georgia, North Carolina and South Carolina, and in Section A27 of BellSouth's GSST in the states of Alabama, Kentucky, Louisiana, Mississippi and Tennessee. Notwithstanding the foregoing, if BellSouth offers other services that BellSouth is obligated to make available for resale to CLECs at the wholesale discount to Hotel/Motel and Hospital End Users, PSPs and shared tenant services customers, such services shall be available to <<customer_short_name>> for resale to such customers.
- 4.6.13 Advanced Intelligent Network (AIN). BellSouth shall provide for resale all Advanced Intelligent Network (AIN) services currently provided pursuant to BellSouth's GSST.
- 4.6.14 Miscellaneous Service Arrangements. <<customer_short_name>> may purchase at the wholesale discount set forth in Exhibit E to this Attachment 1, the entire set of Miscellaneous Service Arrangements (contained in Section A13 of the GSST with the exception of Information Services), or a subset of any one or any combination of such features on an end user-specific basis, without restriction on the minimum or maximum number of lines and features that may be purchased for any one level of service to the extent such restrictions do not apply to BellSouth's retail end users.
- 4.6.15 Blocking Service. BellSouth shall provide call blocking of 700, 900, and 976 services upon request as well as bill to third party and collect calls from <<customer_short_name>> on a line or trunk basis at parity pursuant to Section A13.9 of BellSouth's General Subscriber Services Tariff.
- 4.6.16 Busy Line Verification (BLV) and Emergency Line Interrupt (ELI). Where BellSouth does not route operator services traffic to <<customer_short_name>>'s platform, BellSouth shall perform BLV/ELI for <<customer_short_name>> on resold BellSouth lines.
- 4.6.17 Inside Wire Maintenance Plan. BellSouth's Inside Wire Maintenance Service Plan is available for resale in accordance with Exhibit A to this Attachment 1 and with Commission and FCC rules and regulations.

- 4.6.18 MemoryCall Service. BellSouth's MemoryCall Service is available for resale in accordance with Exhibit A to this Attachment 1 and with Commission and FCC rules and regulations.
- 4.6.19 Mobile Services. BellSouth's Mobile Services is available for resale in accordance with Exhibit A to this Attachment 1 and with Commission and FCC rules and regulations.
- 4.6.20 Federal Subscriber Line Charges. BellSouth's Federal Subscriber Line Charges will be passed on to <<customer_short_name>>.
- 4.6.21 Non-Recurring Charges. Non-Recurring Charges associated with services available for resale, where applicable, will be assessed at the discount rates set forth in Exhibit E to this Attachment 1 and in accordance with Exhibit A to this Attachment and with Commission and FCC rules and regulations.
- 4.6.22 End User Line Change/Number Portability Charge. BellSouth's End User Line Change/Federal Number Portability Charge will be passed on to <<customer_short_name>>.
- 4.6.23 AdWatch Service. BellSouth's AdWatch Service is available for resale at the discount rates set forth in Exhibit E to this Attachment 1 and in accordance with Exhibit A to this Attachment and with Commission and FCC rules and regulations.
- 5. Maintenance of Services**
- 5.1 Services resold pursuant to this Attachment and BellSouth's General Subscriber Service Tariff and Private Line Service Tariff and facilities and equipment provided by BellSouth shall be maintained by BellSouth.
- 5.2 <<customer_short_name>> or its End Users may not rearrange, move, disconnect, remove or attempt to repair any facilities owned by BellSouth except with the written consent of BellSouth.
- 5.3 To the extent known by appropriate personnel, <<customer_short_name>> will use best efforts to notify BellSouth of situations that arise that may result in a service problem. BellSouth will advise <<customer_short_name>> of any central office, facility, or network failure that is known at the time of any inquiry or trouble report by <<customer_short_name>>.
- 5.4 <<customer_short_name>> will contact the appropriate repair centers in accordance with procedures established in the BellSouth Operational Understanding Guide located at http://www.interconnection.bellsouth.com/guides/html/other_guides/html.

- 5.5 For all repair requests, <<customer_short_name>> shall adhere to BellSouth's prescreening guidelines prior to referring the trouble to BellSouth as set forth in the BellSouth Operational Understanding Guide located at http://www.interconnection.bellsouth.com/guides/html/other_guides/html.
- 5.6 BellSouth will bill <<customer_short_name>> for handling troubles that are found not to be in BellSouth's network pursuant to its standard time and material charges. The standard time and material charges will be no more than what BellSouth charges to its retail customers for handling troubles that are not found to be in BellSouth's network.
- 5.7 BellSouth reserves the right to contact <<customer_short_name>>'s End Users, if deemed necessary, for maintenance purposes.
6. **Establishment of Account**
- 6.1 Establishment of an account for resale will be done according to the terms of Section 1.2 of Attachment 7 to this Agreement.
7. **Establishment of Service**
- 7.1 BellSouth will accept a request directly from the End User for conversion of the End User's service from <<customer_short_name>> to BellSouth or will accept a request from another CLEC for conversion of the End User's service from <<customer_short_name>> to such other CLEC. Upon completion of the conversion BellSouth will notify <<customer_short_name>> that such conversion has been completed.
8. **Discontinuance of Service to End Users**
- 8.1 The procedures for discontinuing service to an End User are as follows:
- 8.1.1 BellSouth will deny service to <<customer_short_name>>'s End User on behalf of, and at the request of, <<customer_short_name>>. Upon restoration of the End Users's service, restoral charges will apply and will be the responsibility of <<customer_short_name>>.
- 8.1.2 At the request of <<customer_short_name>>, BellSouth will disconnect a <<customer_short_name>> End User customer.
- 8.1.3 All requests by <<customer_short_name>> for denial or disconnection of an End User for nonpayment must be in writing.
- 8.1.4 <<customer_short_name>> will be made solely responsible for notifying the End User of the proposed disconnection of the service.
9. **Discontinuance of Service to <<customer_short_name>>**

- 9.1 Discontinuance of service to <<customer_short_name>> will be done according to the terms of Section 1.6 of Attachment 7 to this Agreement.
- 10. Operator Services (Operator Call Processing and Directory Assistance)**
- 10.1 Operator Call Processing. Operator Call Processing provides: (1) operator handling for call completion (for example, collect, third number billing, and manual calling-card calls). (2) operator or automated assistance for billing after the end user has dialed the called number (for example, calling card calls); and (3) special services including but not limited to Busy Line Verification and Emergency Line Interrupt (ELI), Emergency Agency Call and Operator-assisted Directory Assistance.
- 10.2 Upon request for BellSouth Operator Call Processing, BellSouth shall:
- 10.2.1 Process 0+ and 0- dialed local calls
- 10.2.2 Process 0+ and 0- intraLATA toll calls.
- 10.2.3 Process calls that are billed to <<customer_short_name>> end user's calling card that can be validated by BellSouth.
- 10.2.4 Process person-to-person calls.
- 10.2.5 Process collect calls.
- 10.2.6 Provide the capability for callers to bill a third party and shall also process such calls.
- 10.2.7 Process station-to-station calls.
- 10.2.8 Process Busy Line Verify and Emergency Line Interrupt requests.
- 10.2.9 Process emergency call trace originated by Public Safety Answering Points.
- 10.2.10 Process operator-assisted directory assistance calls.
- 10.2.11 Adhere to equal access requirements, providing <<customer_short_name>> local end users the same IXC access that BellSouth provides its own operator service.
- 10.2.12 Exercise at least the same level of fraud control in providing Operator Service to <<customer_short_name>> that BellSouth provides for its own operator service.
- 10.2.13 Perform Billed Number Screening when handling Collect, Person-to-Person, and Billed-To-Third-Party calls.
- 10.2.14 Direct customer account and other similar inquiries to the customer service center designated by <<customer_short_name>>.

- 10.2.15 Provide call records to <<customer_short_name>> in accordance with ODUF standards.
- 10.2.16 The interface requirements shall conform to the interface specifications for the platform used to provide Operator Services as long as the interface conforms to industry standards.
- 10.3 Directory Assistance Service
- 10.3.1 Directory Assistance Service provides local and non-local end user telephone number listings with the option to complete the call at the caller's direction separate and distinct from local switching.
- 10.3.2 Directory Assistance Service shall provide up to two listing requests per call, if available and if requested by <<customer_short_name>>'s end user. BellSouth shall provide caller-optional directory assistance call completion service at rates set forth in BellSouth's General Subscriber Services Tariff to one of the provided listings.
- 10.4 Directory Assistance Service Updates
- 10.4.1 BellSouth shall update end user listings changes daily. These changes include:
- 10.4.2 New end user connections
- 10.4.3 End user disconnections
- 10.4.4 End user address changes
- 10.4.5 These updates shall also be provided for non-listed and non-published numbers for use in emergencies.
- 10.5 Branding for Operator Call Processing and Directory Assistance
- 10.5.1 BellSouth's branding feature provides a definable announcement to <<customer_short_name>> end users using Directory Assistance (DA)/ Operator Call Processing (OCP) prior to placing such end users in queue or connecting them to an available operator or automated operator system. This feature allows <<customer_short_name>>'s name on whose behalf BellSouth is providing Directory Assistance and/or Operator Call Processing. Rates for the branding features are set forth in Exhibit E of this Attachment.
- 11.5.2 BellSouth offers three branding offering options to <<customer_short_name>> when ordering BellSouth's Directory Assistance and Operator Call Processing: BellSouth Branding, Unbranding and Custom Branding.

- 11.5.3 Upon receipt of the branding order from <<customer_short_name>>, the order is considered firm after ten (10) business days. Should <<customer_short_name>> decide to cancel the order, written notification to <<customer_short_name>>'s BellSouth Account Executive is required. If <<customer_short_name>> decides to cancel after ten (10) business days from receipt of the branding order, <<customer_short_name>> shall pay all charges per the order.
- 11.6 Selective Call Routing using Line Class Codes (SCR-LCC)
- 11.6.1 Where <<customer_short_name>> resells BellSouth's services and utilizes an operator services provider other than BellSouth, BellSouth will route <<customer_short_name>>'s end user calls to that provider through Selective Call Routing.
- 11.6.2 Selective Call Routing using Line Class Codes (SCR-LCC) provides the capability for <<customer_short_name>> to have its OCP/DA calls routed to BellSouth's OCP/DA platform for BellSouth provided Custom Branded or Unbranded OCP/DA or to its own or an alternate OCP/DA platform for Self-Branded OCP/DA. SCR-LCC is only available if line class code capacity is available in the requested BellSouth end office switches.
- 11.6.3 Custom Branding for Directory Assistance is not available for certain classes of service, including but not limited to Hotel/Motel services, WATS service and certain PBX services.
- 11.6.4 Where available, <<customer_short_name>> specific and unique line class codes are programmed in each BellSouth end office switch where <<customer_short_name>> intends to service end users with customized OCP/DA branding. The line class codes specifically identify <<customer_short_name>>'s end users so OCP/DA calls can be routed over the appropriate trunk group to the request OCP/DA platform. Additional line class codes are required in each end office if the end office serves multiple NPAs (i.e., a unique LCC is required per NPA), and/or if the end office switch serves multiple rate areas and <<customer_short_name>> intends to provide <<customer_short_name>> branded OCP/DA to its end users in these multiple rate areas.
- 11.6.5 BellSouth Branding is the default branding offering.
- 11.6.6 Parties Disagree
- [<<customer_short_name>> Version] SCR-LCC supporting Custom Branding and Self Branding require <<customer_short_name>> to order dedicated transport and trunking from each BellSouth end office identified by <<customer_short_name>>, either to the BellSouth Traffic Operator Position System (TOPS) for Custom Branding or to the <<customer_short_name>>

Operator Service Provider for Self Branding. Separate trunk groups are required for Operator Services and for Directory Assistance. Rates, terms and conditions for transport and trunks are set forth in Attachment 2 to this Agreement.

[BellSouth Version] SCR-LCC supporting Custom Branding and Self Branding require <<customer_short_name>> to order dedicated transport and trunking from each BellSouth end office identified by <<customer_short_name>>, either to the BellSouth Traffic Operator Position System (TOPS) for Custom Branding or to the <<customer_short_name>> Operator Service Provider for Self Branding. Separate trunk groups are required for Operator Services and for Directory Assistance. Rates, terms and conditions for transport and trunks are set forth in the applicable BellSouth Tariffs.

- 11.6.7 The rates for SCR-LCC are as set forth in Exhibit E of this Attachment. There is a nonrecurring charge for the establishment of each Line Class Code in each BellSouth central office.
- 11.6.8 Unbranded Directory Assistance and/or Operator Call Processing calls ride common trunk groups provisioned by BellSouth from those end offices identified by <<customer_short_name>> to the BellSouth Tops. The calls are routed to "No Announcement."
- 11.7 Branding via Originating Line Number Screening (OLNS)
 - 11.7.1 BellSouth Branding, Unbranding and Custom Branding are also available for Directory Assistance, Operator Call Processing or both via OLNS software. When utilizing this method of Unbranding or Custom Branding <<customer_short_name>> shall not be required to purchase direct trunking.
 - 11.7.2 BellSouth Branding is the default branding offering.
 - 11.7.3 For BellSouth to provide Unbranding or Custom Branding via OLNS software for Operator Call Processing or for Directory Assistance <<customer_short_name>> must have its Operating Company Number (OCN(s)) and telephone numbers reside in BellSouth's LIDB; however, a BellSouth LIDB Storage Agreement is not required. To Implement Unbranding and Custom Branding via OLNS software, <<customer_short_name>> must submit a manual order form which requires, among other things, <<customer_short_name>>'s OCN and a forecast for the traffic volume anticipated for each BellSouth TOPS during the peak busy hour. <<customer_short_name>> shall provide updates to such forecast on a quarterly basis and at any time such forecasted traffic volumes are expected to change significantly. Upon <<customer_short_name>>'s purchase of Unbranding and Custom Branding using OLNS software for any particular TOPS, all <<customer_short_name>> end users served by that TOPS will receive the Unbranded "no announcement" or the Custom Branded announcement.

- 11.7.4 Rates for Unbranding and Custom Branding via OLNS software for Directory Assistance and for Operator Call Processing are as set forth in Exhibit E of this Attachment. Notwithstanding anything to the contrary in this Agreement, to the extent BellSouth is unable to bill <<customer_short_name>> applicable charges currently, BellSouth shall track such charges and will bill the same retroactively at such time as a billing process is implemented. In addition to the charges for Unbranding and Custom Branding via OLNS software, <<customer_short_name>> shall continue to pay BellSouth applicable labor and other charges for the use of BellSouth's Directory Assistance and Call Processing platforms as set forth in Exhibit E of this Attachment.
- 11.7.5 Customized Branding includes charges for the recording of the branding announcement and the loading of the audio units in each TOPS Switch and Network Applications Vehicle (NAV) equipment for which <<customer_short_name>> requires service.
- 11.7.6 Directory Assistance customized branding uses:
- 11.7.6.1 the recording of <<customer_short_name>>
- 11.7.6.2 the loading of the recording in each switch.
- 11.7.7 Operator Call Processing customized branding uses:
- 11.7.7.1 the recording of <<customer_short_name>>
- 11.7.7.2 the loading of the recording in each switch.
- 11.7.7.3 the loading on the Network Applications Vehicle (NAV). All NAV shelves within the region where the customer is offering service must be loaded.
- 12. Line Information Database (LIDB)**
- 12.1 BellSouth will store in its Line Information Database (LIDB) records relating to service only in the BellSouth region. The LIDB Storage Agreement is included in this Attachment as Exhibit B.
- 12.2 BellSouth will provide LIDB Storage upon written request to <<customer_short_name>>'s Account Manager stating a requested activation date.
- 13. RAO Hosting**
- 13.1 RAO Hosting is not required for resale in the BellSouth region.

14. Optional Daily Usage File (ODUF)

14.1 The Optional Daily Usage File (ODUF) Agreement with terms and conditions is included in this Attachment as Exhibit C. Rates for ODUF are as set forth in Exhibit E of this Attachment.

14.2 BellSouth will provide ODUF service upon written request to its Account Manager stating a requested activation date.

14. Enhanced Optional Daily Usage File (EODUF)

14.1 The Enhanced Optional Daily Usage File (EODUF) service Agreement with terms and conditions is included in this Attachment as Exhibit D. Rates for EODUF are as set forth in Exhibit E of this Attachment.

14.2 BellSouth will provide EODUF service upon written request to its Account Manager stating a requested activation date.

EXCLUSIONS AND LIMITATIONS ON SERVICES AVAILABLE FOR RESALE (Note 3)

Type of Service	AL		FL		GA		KY		LA		MS		NC		SC		TN	
	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount
1 Grandfathered Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2 Promotions - > 90 Days (Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3 Promotions - ≤ 90 Days (Note 2)	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
4 Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
5 911/E911 Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
6 N11 Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes
7 MemoryCall® Service	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
8 Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
9 Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
10 Non-RecurCharges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
11 End User Line Chg-Number Portability	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
12 Public Telephone Access Svc(PTAS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
13 Inside Wire Maint Service Plan	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
Applicable Notes:																		
1.	Grandfathered services can be resold only to existing subscribers of the grandfathered service.																	
2.	Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly.																	
3.	Some of BellSouth's local exchange and toll telecommunications services are not available in certain central offices and areas.																	

LINE INFORMATION DATA BASE (LIDB)

RESALE STORAGE AGREEMENT

I. Definitions (from Addendum)

- A. Billing number - a number used by BellSouth for the purpose of identifying an account liable for charges. This number may be a line or a special billing number.
- B. Line number - a ten-digit number assigned by BellSouth that identifies a telephone line associated with a resold local exchange service.
- C. Special billing number - a ten-digit number that identifies a billing account established by BellSouth in connection with a resold local exchange service.
- D. Calling Card number - a billing number plus PIN number assigned by BellSouth.
- E. PIN number - a four-digit security code assigned by BellSouth that is added to a billing number to compose a fourteen-digit calling card number.
- F. Toll billing exception indicator - associated with a billing number to indicate that it is considered invalid for billing of collect calls or third number calls or both, by <<customer_short_name>>.
- G. Billed Number Screening - refers to the query service used to determine whether a toll billing exception indicator is present for a particular billing number.
- H. Calling Card Validation - refers to the query service used to determine whether a particular calling card number exists as stated or otherwise provided by a caller.
- I. Billing number information - information about billing number or Calling Card number as assigned by BellSouth and toll billing exception indicator provided to BellSouth by <<customer_short_name>>.
- J. Get-Data - refers to the query service used to determine, at a minimum, the Account Owner and/or Regional Accounting Office for a line number. This query service may be modified to provide additional information in the future.
- K. Originating Line Number Screening (OLNS) - refers to the query service used to determine the billing, screening and call handling indicators, station type and Account Owner provided to BellSouth by <<customer_short_name>> for originating line numbers.

- L. Account Owner - name of the local exchange telecommunications company that is providing dialtone on a subscriber line.

II. General

- A. This Agreement sets forth the terms and conditions pursuant to which BellSouth agrees to store in its LIDB certain information at the request of <<customer_short_name>> and pursuant to which BellSouth, its LIDB customers and <<customer_short_name>> shall have access to such information. In addition, this Agreement sets forth the terms and conditions for <<customer_short_name>>'s provision of billing number information to BellSouth for inclusion in BellSouth's LIDB. <<customer_short_name>> understands that BellSouth provides access to information in its LIDB to various telecommunications service providers pursuant to applicable tariffs and agrees that information stored at the request of <<customer_short_name>>, pursuant to this Agreement, shall be available to those telecommunications service providers. The terms and conditions contained herein shall hereby be made a part of this Agreement upon notice to <<customer_short_name>>'s account team and/or Local Contract Manager activate this LIDB Storage Agreement. The General Terms and Conditions of the Agreement shall govern this LIDB Storage Agreement.
- B. BellSouth will provide responses to on-line, call-by-call queries to billing number information for the following purposes:
1. Billed Number Screening

BellSouth is authorized to use the billing number information to determine whether <<customer_short_name>> has identified the billing number as one that should not be billed for collect or third number calls.
 2. Calling Card Validation

BellSouth is authorized to validate a 14-digit Calling Card number where the first 10 digits are a line number or special billing number assigned by BellSouth, and where the last four digits (PIN) are a security code assigned by BellSouth.
 3. OLNS

BellSouth is authorized to provide originating line screening information for billing services restrictions, station type, call handling indicators, presubscribed interLATA and local carrier and account owner on the lines of <<customer_short_name>> from which a call originates.
 4. GetData

BellSouth is authorized to provide, at a minimum, the account owner and/or Regional Accounting Office information on the lines of <<customer_short_name>> indicating the local service provider and where billing records are to be sent for settlement purposes. This query service may be modified to provide additional information in the future.

5. Fraud Control

BellSouth will provide seven days per week, 24-hours per day, fraud monitoring on Calling Cards, bill-to-third and collect calls made to numbers in BellSouth's LIDB, provided that such information is included in the LIDB query. BellSouth will establish fraud alert thresholds and will notify <<customer_short_name>> of fraud alerts so that <<customer_short_name>> may take action it deems appropriate.

III. Responsibilities of the Parties

- A. BellSouth will administer all data stored in the LIDB, including the data provided by <<customer_short_name>> pursuant to this Agreement, in the same manner as BellSouth's data for BellSouth's End User customers. BellSouth shall not be responsible to <<customer_short_name>> for any lost revenue which may result from BellSouth's administration of the LIDB pursuant to its established practices and procedures as they exist and as they may be changed by BellSouth in its sole discretion from time to time.

B. Billing and Collection Customers

BellSouth currently has in effect numerous billing and collection agreements with various interexchange carriers and billing clearing houses and as such these billing and collection customers (B&C Customers) query BellSouth's LIDB to determine whether to accept various billing options from End Users. Until such time as BellSouth implements in its LIDB and its supporting systems the means to differentiate <<customer_short_name>>'s data from BellSouth's data, the following shall apply:

- (1) BellSouth will identify <<customer_short_name>> end user originated long distance charges and will return those charges to the interexchange carrier as not covered by the existing B&C agreement. <<customer_short_name>> is responsible for entering into the appropriate agreement with interexchange carriers for handling of long distance charges by their end users.
- (2) BellSouth shall have no obligation to become involved in any disputes between <<customer_short_name>> and B&C Customers. BellSouth will not issue adjustments for charges billed on behalf of any B&C Customer to <<customer_short_name>>. It shall be the responsibility of <<customer_short_name>> and the B&C Customers to negotiate and arrange for any appropriate adjustments.

IV. Fees for Service and Taxes

- A. <<customer_short_name>> will not be charged a fee for storage services provided by BellSouth to <<customer_short_name>>, as described in this LIDB Resale Storage Agreement.
- B. Sales, use and all other taxes (excluding taxes on BellSouth's income) determined by BellSouth or any taxing authority to be due to any federal, state or local taxing jurisdiction with respect to the provision of the service set forth herein will be paid by <<customer_short_name>> in accordance with the tax provisions set forth in the General Terms and Conditions of this Agreement.

Optional Daily Usage File

1. Upon written request from <<customer_short_name>>, BellSouth will provide the Optional Daily Usage File (ODUF) service to <<customer_short_name>> pursuant to the terms and conditions set forth in this section. ODUF data delivery accuracy, completeness, timeliness and mean time to deliver will be in accordance with SQMs B3, B4, B5 and B6.
2. <<customer_short_name>> shall furnish all relevant information required by BellSouth for the provision of the ODUF.
3. The ODUF feed will contain messages that were carried over the BellSouth Network and processed in the BellSouth Billing System, but billed to a <<customer_short_name>> customer.
4. Charges for ODUF will appear on <<customer_short_name>>'s monthly bills for the previous month's usage. The charges are as set forth in Exhibit E to this Attachment. <<customer_short_name>> will be billed at the ODUF rates that are in effect at the end of the previous month.
5. The ODUF feed will contain both rated and unrated messages. All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.
6. Messages that error in the billing system of <<customer_short_name>> will be the responsibility of <<customer_short_name>>. If, however, <<customer_short_name>> should encounter significant volumes of errored messages that prevent processing by <<customer_short_name>> within its systems, BellSouth will work with <<customer_short_name>> to determine the source of the errors and the appropriate resolution. Upon request from <<customer_short_name>>, BellSouth shall resend errored messages in accordance with SQM B-9.
6. The following specifications shall apply to the ODUF feed.
 - 6.1 ODUF Message to be Transmitted
 - 6.1.1 The following messages recorded by BellSouth will be transmitted to <<customer_short_name>>:
 - Message recording for per use/per activation type services (examples: Three Way Calling, Verify, Interrupt, Call Return, etc.)
 - Measured Local

- Directory Assistance messages
 - IntraLATA Toll
 - WATS and 800 Service
 - N11
 - Information Service Provider Messages
 - Operator Services Messages
 - Operator Services Message Attempted Calls (Network Element only)
 - Credit/Cancel Records
 - Usage for Voice Mail Message Service
- 6.1.2 Rated Incollects (messages BellSouth receives from other revenue accounting companies) can also be on ODUF. Rated Incollects will be intermingled with BellSouth recorded rated and unrated usage. Rated Incollects will not be packed separately.
- 6.1.3 BellSouth will perform duplicate record checks on records processed to ODUF. Any duplicate messages detected will be deleted and not sent to <<customer_short_name>>.
- 6.1.4 In the event that <<customer_short_name>> detects a duplicate on ODUF they receive from BellSouth, <<customer_short_name>> will drop the duplicate message and will not return the duplicate to BellSouth).
- 6.2 ODUF Physical File Characteristics
- 6.2.1 ODUF will be distributed to <<customer_short_name>> via CONNECT:Direct, Connect: Enterprise Client or another mutually agreed medium. The ODUF feed will be a variable block format. The data on the ODUF feed will be in a non-compacted EMI format (175 byte format plus modules). It will be created on a daily basis Monday through Friday except holidays. Details such as dataset name and delivery schedule will be addressed during negotiations of the distribution medium. There will be a maximum of one dataset per workday per OCN.
- 6.2.2 Data circuits (private line or dial-up) will be required between BellSouth and <<customer_short_name>> for the purpose of data transmission when utilizing CONNECT:Direct. Where a dedicated line is required, <<customer_short_name>> will be responsible for ordering the circuit, and coordinating the installation with BellSouth. <<customer_short_name>> will also be responsible for any charges associated with this line. CSU/DSU equipment required on the BellSouth end to

attach the line to the mainframe computer and to transmit data will be the responsibility of <<customer_short_name>>. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to <<customer_short_name>>. Additionally, all message toll charges associated with the use of the dial circuit by <<customer_short_name>> will be the responsibility of <<customer_short_name>>. Associated equipment on the BellSouth end, including a modem, will be the responsibility of BellSouth. All equipment, including modems and software, that is required on <<customer_short_name>> end for the purpose of data transmission will be the responsibility of <<customer_short_name>>.

- 6.2.3 If <<customer_short_name>> utilizes CONNECT:Enterprise Client for data file transmission, purchase of the CONNECT:Enterprise Client software will be the responsibility of <<customer_short_name>>.

6.3 ODUF Packing Specifications

- 6.3.1 A pack will contain a minimum of one (1) message record or a maximum of ninety-nine thousand nine hundred and ninety-nine (99,999) message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of ninety-nine (99) packs and a minimum of one (1) pack.

- 6.3.2 The OCN, From RAO, and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to <<customer_short_name>> which BellSouth RAO that is sending the message. BellSouth and <<customer_short_name>> will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by <<customer_short_name>> and resend the data as quickly as technically possible.

The data will be packed using ATIS EMI records.

6.4 ODUF Pack Rejection

- 6.4.1 <<customer_short_name>> will notify BellSouth within one (1) business day of rejected packs (via the mutually agreed medium). Packs could be rejected because of pack sequencing discrepancies or a critical edit failure on the Pack Header or Pack Trailer records (i.e. out-of-balance condition on grand totals, invalid data populated). Standard ATIS EMI Error Codes will be used. <<customer_short_name>> will not be required to return the actual rejected data to BellSouth. Rejected packs will be corrected and retransmitted to <<customer_short_name>> by BellSouth.

6.5 ODUF Control Data

<<customer_short_name>> will send one (1) confirmation record per pack that is received from BellSouth. This confirmation record will indicate <<customer_short_name>>'s receipt of the pack and acceptance or rejection of the

pack. Pack Status Code(s) will be populated using standard ATIS EMI error codes for packs that were rejected by <<customer_short_name>> for reasons stated in the above section.

6.6 ODUF Testing

- 6.6.1 Upon request from <<customer_short_name>>, BellSouth shall send ODUF test files to <<customer_short_name>>. The Parties agree to review and discuss the ODUF content and/or format. For testing of usage results, BellSouth shall request that <<customer_short_name>> set up a production (live) file. The live test may consist of <<customer_short_name>>'s employees making test calls for the types of services <<customer_short_name>> requests on ODUF. These test calls are logged by <<customer_short_name>>, and the logs are provided to BellSouth. These logs will be used to verify the files. Testing will be completed within thirty (30) calendar days from the date on which the initial test file was sent.

Enhanced Optional Daily Usage File

1. Upon written request from <<customer_short_name>>, BellSouth will provide the Enhanced Optional Daily Usage File (EODUF) service to <<customer_short_name>> pursuant to the terms and conditions set forth in this section. EODUF will only be sent to existing ODUF subscribers who request the EODUF option.
2. <<customer_short_name>> shall furnish all relevant information required by BellSouth for the provision of the EODUF.
3. The EODUF will provide usage data for local calls originating from resold Flat Rate Business and Residential Lines.
4. Charges for delivery of the EODUF will appear on <<customer_short_name>>'s monthly bills for the previous month's usage. The charges are as set forth in Exhibit E to this Attachment. <<customer_short_name>> will be billed at the EODUF rates that are in effect at the end of the previous month.
5. All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.
6. Messages that error in the billing system of <<customer_short_name>> will be the responsibility of <<customer_short_name>>. If, however, <<customer_short_name>> should encounter significant volumes of errored messages that prevent processing by <<customer_short_name>> within its systems, BellSouth will work with <<customer_short_name>> to determine the source of the errors and the appropriate resolution. Upon request from <<customer_short_name>>, BellSouth shall resend errored messages as required by SQM B-9.
7. The following specifications shall apply to the EODUF feed.
 - 7.1 Usage To Be Transmitted
 - 7.1.1 The following messages recorded by BellSouth will be transmitted to <<customer_short_name>>:

Customer usage data for flat rated local call originating from <<customer_short_name>>'s End User lines (1FB or 1FR). The EODUF record for flat rate messages will include:

Date of Call

From Number

To Number

Connect Time

Conversation Time

Method of Recording

From RAO

Rate Class

Message Type

Billing Indicators

Bill to Number

- 7.1.2 BellSouth will perform duplicate record checks on EODUF records processed to ODUF. Any duplicate messages detected will be deleted and not sent to <<customer_short_name>>.
- 7.1.3 In the event that <<customer_short_name>> detects a duplicate on EODUF they receive from BellSouth, <<customer_short_name>> will drop the duplicate message (<<customer_short_name>> will not return the duplicate to BellSouth).
- 7.2 Physical File Characteristics
- 7.2.1 The EODUF feed will be distributed to <<customer_short_name>> over their existing ODUF feed. The EODUF messages will be intermingled among <<customer_short_name>>'s ODUF messages. The EODUF will be a variable block format (2476) with a LRECL of 2472. The data on the EODUF will be in a non-compacted EMI format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays).
- 7.2.2 Data circuits (private line or dial-up) may be required between BellSouth and <<customer_short_name>> for the purpose of data transmission as set forth in Section 6.2.2 above.
- 7.2.3 Data circuits (private line or dial-up) will be required between BellSouth and <<customer_short_name>> for the purpose of data transmission when utilizing CONNECT:Direct. Where a dedicated line is required, <<customer_short_name>> will be responsible for ordering the circuit, and coordinating the installation with BellSouth. <<customer_short_name>> will also be responsible for any charges associated with this line. CSU/DSU equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit data will be the responsibility of <<customer_short_name>>. Where a dial-up facility is required,

dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to <<customer_short_name>>. Additionally, all message toll charges associated with the use of the dial circuit by <<customer_short_name>> will be the responsibility of <<customer_short_name>>. Associated equipment on the BellSouth end, including a modem, will be the responsibility of BellSouth. All equipment, including modems and software, that is required on <<customer_short_name>> end for the purpose of data transmission will be the responsibility of <<customer_short_name>>.

7.3 Packing Specifications

- 7.3.1 A pack will contain a minimum of one (1) message record or a maximum of ninety-nine thousand nine hundred ninety-nine (99,999) message records plus a pack header record and a pack trailer record. One (1) transmission can contain a maximum of ninety-nine (99) packs and a minimum of one (1) pack.
- 7.3.2 The OCN, From (RAO), and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to <<customer_short_name>> which BellSouth RAO is sending the message. BellSouth and <<customer_short_name>> will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by <<customer_short_name>> and resend the data as quickly as technically possible.
- 7.3.3 The data will be packed using ATIS EMI Records.

RESALE DISCOUNTS AND RATES - South Carolina																													
CATEGORY	RATE ELEMENTS					Interim	Zone	BCS	USOC	RATES (\$)				Svc Order Submitted Elec per LSR	Svc Order Submitted Manually per LSR	Attachment: 1	Incremental Charge - Manual Svc Order vs. Electronic- 1st	Incremental Charge - Manual Svc Order vs. Electronic- Add'l	Incremental Charge - Manual Svc Order vs. Electronic- Disc 1st	Incremental Charge - Manual Svc Order vs. Electronic- Disc Add'l	Exhibit: E								
										Rec	Nonrecurring		Nonrecurring Disconnect		OSS Rates (\$)														
											First	Add'l	First	Add'l	SOME C	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN									
APPLICABLE DISCOUNTS																													
		Residence %								14.80																			
		Business %								14.80																			
		CSAs %								8.98																			
OPERATIONAL SUPPORT SYSTEMS (OSS) - "REGIONAL RATES"																													
NOTE: (1) CLEC should contact its contract negotiator if it prefers the "state specific" OSS charges as ordered by the State Commissions. The OSS charges currently contained in this rate exhibit are the BellSouth "regional" service ordering charges. CLEC may elect either the state specific Commission ordered rates for the service ordering charges, or CLEC may elect the regional service ordering charge, however, CLEC can not obtain a mixture of the two regardless if CLEC has an interconnection contract established in																													
		OSS - Electronic Service Order Charge, Per Local Service Request (LSR) - Resale Only							SOME C		3.50	0.00	3.50	0.00															
		OSS - Manual Service Order Charge, Per Local Service Request (LSR) - Resale Only							SOMAN		19.99	0.00	19.99	0.00															
SELECTIVE CALL ROUTING USING LINE CLASS CODES (SCR-LCC)																													
		Selective Routing Per Unique Line Class Code Per Request Per Switch									84.89	84.89	14.14	14.14															
ODUF/EODUF SERVICES																													
OPTIONAL DAILY USAGE FILE (ODUF)																													
		ODUF, Recording, per message								0.0000218																			
		ODUF, Message Processing, per message								0.004704																			
		ODUF, Message Processing, per Magnetic Tape provisioned								48.87																			
		ODUF, Data Transmission (CONNECT/DIRECT), per message								0.00010863																			
ENHANCED OPTIONAL DAILY USAGE FILE (EODUF)																													
		EODUF, Message Processing, per message								0.258301																			